

Priyam Ilesh Patel

330 Sunderland Road Unit 40, Worcester, MA 01604

Mobile: (508) 340-9297 ▪ Email: Priyam22896@gmail.com

SUMMARY:

Over my professional career, I have assembled many Dell and VMware solutions currently residing in both secret and unclassified datacenters for the United States Air Force. Throughout my career in Information Technology, I am currently pursuing a master's degree in Computer Information Technology focusing on Cybersecurity from Boston University. With my current position as a Senior Deployment Engineer for Tundra Federal, I have:

- Choreographed communication strategies to Air Force Bases (AFB) leadership while discussing possible technical discrepancies
- Resolved conflicts before and during site installations in a concise and meticulous manner
- Mitigated network connectivity risks ensuring AFB external internet connectivity
- Presented best practices and lessons learned to Hanscom AFB from complicated operations to ensure prevention of future issues on and off the field

PROFESSIONAL EXPERIENCE:

Tundra Federal / Qivliq Federal Group (AKIMA)

November 2018 – Present

Senior Deployment Engineer/IT Systems Engineer

Hanscom AFB, MA

- Responsible for the onsite installation of Dell/EMC servers and networking devices for CONUS/OCONUS United States Air Force and Air National Guard bases
- Deployed, configured, and assessed Dell, EMC, and VMware virtual product solutions:
 - Dell FX2 Chassis
 - Dell PowerEdge FC640 Servers
 - Dell/EMC Unity 450F & 480F
 - Dell Networking S4048 & S4148F Layer 2 Switches
 - Dell KVM
 - Dell R340 Server
- Conducted in-person site surveys of USAF base datacenters
- Directed on-the-job training for government personnel following a successful hardware installation

Abacus Technologies

April 2017 – November 2018

Network Engineer I & Network Engineer Intern

Hanscom AFB, MA

- Managed site teleconferences with base leadership to discuss site assessments regarding data center requirements
- Revised Microsoft Visio topologies depicting wired base infrastructure layout of U.S Air force bases
- Assisted the purchase, testing, installation, and support of network communications, including LAN/WLAN systems

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- Supported system engineering-related tasks involving effective systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and equipment.

TECHNICAL SKILLS:

Proficient in:

- Windows Server 2019, Microsoft SQL Server, Microsoft Visio, Microsoft Office
- VMware vCenter 6.5/6.7, VMware ESXi 6.5/6.7, Dell Unisphere, iDRAC9, Dell Networking
- Python, Spyder IDE
- Logic Works 4/5, IBM SPSS

CERTIFICATIONS:

CompTIA Security+ SY0-501

EDUCATION:

Boston University

Expected April 2022

Master of Science (MS), Computer Information Systems w/Cybersecurity

University of Massachusetts Lowell

Sept. 2014 – Jan. 2019

Bachelor of Science (BS), Applied Computational Mathematics

LANGUAGES:

Gujarati – Intermediate